



WATER COOLER "NOT HEATING"

POSSIBLE ISSUES:

1. Check to see if turned on (**RED** heat button)
2. Check your Hot temperature Settings (>92deg)
3. Motherboard could be burnt out
4. Kettle - hot pot temperature needs resetting
5. Kettle - hot pot element could have burned out

1. Check if turned ON
2. **RED** light triangle grids with hot flames
To turn on, push the Heat button once
Will only take 15 minutes to heats up.
3. Check your hot settings (>92 deg) max

CHECK MOTHERBOARD FOR ANY SIGNS OF DAMAGE

TURN POWER OFF BEFORE STARTING (BEST UNPLUGGED)

Unscrew 2 x screws located back of water cooler

Remove lid, wiggle to loosen

Remove Lid, making sure wires stay together

Unscrew metal box via 2 x screws at back of machine

IF NO box water cooler <2006 (rare parts)



Check signs of damage, burnt out via front, then check back for signs of damage too

Hot may be damaged but cold still ok.

IF Motherboard has signs of damage this needs to be replaced

OTHER ISSUES:

Check that the hot trip switch is NOT the cause of the problem

How to reset the hot trip switch

TURN POWER OFF & UNPLUG BEFORE STARTING

Removed lid

Remove 2 x screws at the front

Remove drip tray

Unscrew 2 x screws behind drip tray

Unhood the side panels.

Remove front face

Cut stay tie

Remove steel pipe to tap

Check and make sure power is turned off

Push the button, located near blue & black wires

Listen for a click when pushed.

This should now be reset.



IF not, issue is elsewhere

Place a stay tie on the metal pipe

Place rubber pipe onto metal pipe.

Tighten the stay tie

Close up water cooler in reverse order

Clip hooks back

Screws behind drip tray

Screws at front top

Screws at back top

FILL UP with water

DO NOT turn on until you have check to see if they if water flow from the HOT tap

OTHER ISSUE:

Kettle – Hot Pot has burnt out

If water is still not heating up, possible cause hot pot element has burned out, if so this part needs replacing